



July 1st, 2019

Dear Ryan White Provider:

The Indiana State Department of Health HIV Services Ryan White Part B Program in collaboration with the Indianapolis TGA Ryan White HIV Services Program is pleased to announce the introduction of a statewide centralized HIV data collection and management system with initial stages of implementation beginning in July 2019. This collaboration will help Ryan White recipients and sub-recipients better manage resources and available services, more easily meet federal reporting requirements, and generate data for service and program evaluation at local and statewide levels.

In 2000, the U.S. Department of Health and Human Services, Health Resources and Services Administration, HIV/AIDS Bureau (HRSA) developed CAREWare, a free, scalable software for managing and monitoring HIV clinical and supportive care that will quickly produce the federal government required Ryan White HIV/AIDS Program Services Report (RSR).

CAREWare is a secured, centralized, software application, designed to report client-level data from HIV services programs funded by the Ryan White Part A and B HIV/AIDS Program. Client confidentiality is of critical importance in a centralized database. Client names will not be reported to HRSA. Client level data will be reported to HRSA using an encrypted unique client identifier.

As the system of services available to PLWH becomes more complex, the need for tracking, reporting, and evaluating HIV-related services continues to grow. A statewide centralized CAREWare system will enhance our ability to evaluate program and client outcomes as well as enable timely and efficient reporting of service delivery as required by the federal government and other funders. The use of a centralized statewide system provides the following benefits:

- Access to Real-Time Data Entry, Monitoring, and Reporting at the recipient, sub-recipient or statewide level;
- Access to data to target funds to populations most in need, especially those not receiving services;
- Ease of identifying the number of clients being served through the HIV programs by funding source and demographic characteristics of clients served;
- Ease of reporting accurate data to HRSA, Congress, and other funding bodies;
- Help community providers with better planning and to assure the needs of persons with HIV are met through the evaluation of services in the context of the entire services system;
- Strengthening the efforts of the HIV programs to work together for changes in the broader health care and social services system by providing accurate analysis of the needs of HIV in Indiana;

- Monitor Program's Quality Measures in Real -Time in comparison to the National HIV Strategic Plan;
- Monitor if clients receiving case management are more likely to access additional Ryan White Supportive Services as well as to identify those out of care;
- Allows for the collaboration of resources between the State of Indiana and Marion County HIV Programs.
- Ease of monitoring and reporting service utilization using unduplicated client counts
- Substantially increasing convenience and accuracy of the annual RSR preparation and reporting process
- Uniform data and reporting across the state
- Recipient and sub-recipient ability to track service delivery and clinical data through performance measures and a variety of report types
- Standardized programmatic reports and performance measures

As we move forward with our implementation plan, we will keep you informed of further steps and development in this exciting new era of the Ryan White Program in our State.

Sincerely,



Mark A. Schwering

Ryan White Part B Program Director



Michael S. Butler

Director, Ryan White HIV Services Program