

Portal Page, Password Reset

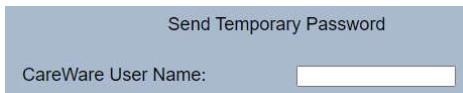
If you have either forgotten your password, or locked yourself out of CAREWare, you are now able to reset your password using the self-service, Password reset function from the Indiana Portal.

1. Go to: <https://indywise.ixn.com/>
 - a. Save and Bookmark this link for future use. You will also be able to access CAREWare from this link as well as, RWISE and GMS when they go-live.

2. Select **Password Reset**



3. When Prompted, Enter your CAREWare User Name



4. Select **Send Temporary Password**



5. Select **Back**



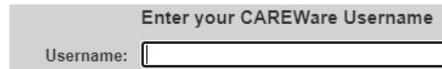
6. In a few moments you will receive an email from indy.rwise@ajboggs.com



7. Using the Code from the email Select **CAREWare**



8. Enter User Name



9. Enter Temporary Password



10. Enter a New Password Twice



11. Now you will be prompted to log in again using your username and new password to access CAREWare
This new password will also work on the Other TriYoung Applications at <https://indywise.ixn.com/>